



REAM'S PRIVACY POLICY



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APPROVED BY THE GENERAL MEETING OF SHAREHOLDERS OF REAM PARTICIPAÇÕES S.A. ON
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Team responsible for the project:

Executive Board
Legal Department
human resources department
Communication Department
Integrated Management System Department



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REAM Participações S.A. is committed to raising the awareness of clients who contract the services offered by REAM with regard to the protection of personal data collected, used, stored or otherwise processed in the context of the relationship with REAM. Therefore, we present this Privacy Policy, which aims to provide clear and accurate information to Holders about the processing of personal data carried out by REAM.

The personal data we collect depends on the Holders' interactions with REAM context. Thus, this document objectively presents the characteristics and hypotheses of processing your personal data. Our efforts aim to ensure that personal data provided or collected is only used in accordance with this Policy and the applicable privacy and data protection legislation.

For more information about processing personal data and clarifying your queries about this Privacy Policy, please contact the Officer in Charge via the e-mail privacy@ream.com.br.

IN CASE YOU DO NOT AGREE WITH ANY OF THE PROVISIONS OF THIS PRIVACY POLICY HEREIN, PLEASE DO NOT USE OUR WEBSITE.

1. WHO IS THE CONTROLLER OF YOUR PERSONAL DATA?

REAM Participações S.A., a company enrolled before CNPJ/MF [Corporate Taxpayer's Registry/Ministry of Finance] with number 42.273.200/0001-68, headquartered at Rua Pajurá, nº 103, sala 07, District of Vila Buriti, in the City of Manaus/AM, CEP 69072-065, is the controller of the personal data processed for the purposes described in this Privacy Policy. For the purposes of the applicable data protection legislation, the controller is responsible for making decisions regarding the processing of personal data.

2. WHAT PERSONAL DATA IS PROCESSED?

To the extent permitted by applicable law, REAM may process the personal data described below.

- **Identification, registration and contact data:** full name; office; birth date; genre; marital status; e-mail address; home address; telephone(s); RG, CPF, CNH number, as applicable;
- **Copy of documentation:** copy of identification document(s) (such as RG, CPF, CNH, as applicable); as necessary to fulfill the purposes listed herein.
- **Additional information:** membership; nationality; birthplace; profession; bank data.

Please note that the personal data listed above will be collected by REAM and subsequently processed only to the extent necessary to achieve the purposes set forth herein.

3. WHAT ARE THE PURPOSES WE COLLECT AND PROCESS YOUR PERSONAL DATA?

The Holders' personal data, as the case may be, will be used for the following purposes, always as permitted by applicable law.

- Enabling the engagement and provision of services by REAM;
- Ensuring the physical integrity of Holders and third parties on REAM's premises, as well as the patrimonial integrity of such premises (such as, for example, through the use of closed-circuit television cameras);
- Ensuring compliance with contractual obligations assumed by REAM with third parties;
- Defending REAM's interests in judicial, administrative or arbitration proceedings;
- Use in the context of negotiations of eventual mergers, acquisitions and incorporations;



- Complying with legal and duties set out by Brazilian legislation and regulations, such as obligations established by the competent authorities in the field of oil, natural gas and biofuels in Brazil (for example, before the National Agency of Petroleum, Natural Gas and Biofuels – ANP);
- Enabling activities necessary for the maintenance of the institution (such as management of IT tools hired by REAM, etc.).

To achieve some of the above purposes, the processing of your data may be based on your consent. When this occurs, we will ensure that this consent is free, informed and unambiguous in relation to the purpose for which it is being collected by us.

Moreover, we will ask for your consent before using information for purposes other than those defined in this Privacy Policy.

4. WHO DO WE SHARE YOUR PERSONAL DATA WITH?

When necessary to achieve the purposes described in Section 3 above, REAM may share your personal data with third parties, pursuant to this Section 4. Said sharing takes place based on the following criteria and for the purposes described below.

4.1. REAM may share your personal data with:

- Providers of cloud computing services and other information technologies for the purpose of managing the provision of services;
- Service providers or business partners engaged by REAM for the purpose of providing software, anti-fraud systems and/or tools for managing Clients;
- Other service providers that can be engaged as needed in specific cases.

When we share data with third-party service providers, we require them to use your data in accordance with our instructions and terms or with your express consent, where applicable

4.2. REAM may also share your personal data with other third parties, including government entities and competent authorities, in order to:

- Respond to complaints, investigations, legal measures, and legal proceedings;
- Comply with legal and regulatory obligations;
- Investigate, prevent or take action related to illegal activities, suspected fraud or situations involving potential threats to the physical safety of any person or if otherwise required by law, to the extent permitted by the applicable law.

4.3. IF REAM is involved in a merger or acquisition, your personal data may be shared during the due diligence phase or, at a later time, transferred to the acquiring company or person.

5. TRANSFER OF YOUR PERSONAL DATA OUTSIDE BRAZIL

REAM may exceptionally transfer some of your personal data to partners or service providers located abroad, including cloud service providers. When your personal data is transferred outside Brazil by REAM, REAM will take appropriate measures to ensure adequate protection of your personal data in compliance with the requirements of applicable data protection legislation, including through entering into appropriate data transfer agreements with third parties where necessary.



6. HOW LONG WILL WE STORE YOUR PERSONAL DATA?

We store and maintain your information: (i) for the time required by law; (ii) until the end of the processing of personal data, as mentioned below; (iii) for the time necessary to preserve REAM's legitimate interest, as the case may be; (iv) for the time necessary to safeguard the regular exercise of REAM's rights in judicial, administrative or arbitration proceedings. Thus, we will process your data, for example, during the applicable statute of limitations or while necessary to comply with a legal or regulatory obligation.

The end of the processing of personal data will occur in the following cases:

- When the purpose for which the Holder's personal data were collected is achieved and/or the personal data collected is no longer necessary or relevant to the scope of that purpose;
- When the Holder is entitled to request the termination of the treatment and the deletion of his personal data and he does so; and
- When there is a legal provision in this regard.

In these cases of termination of processing of personal data, except for the cases provided for in the applicable legislation or by this Privacy Policy, the personal data will be deleted.

7. YOUR RIGHTS REGARDING THE PERSONAL DATA WE PROCESS ABOUT YOU

You have several rights pertaining to your personal data. Such rights include, but are not limited to:

- Receiving clear and complete information about the processing of your personal data, including further details on the chances of sharing your personal data with third parties, pursuant to Section 4 of this Policy;
- Requesting access to your personal data and/or confirmation of the existence of processing of personal data by REAM;
- Requesting that we rectify any inaccurate, incomplete and out-of-date personal data;
- Opposing processing activities and requesting anonymization and deletion of personal data, in specific circumstances;
- Requesting the portability of your personal data;
- Revoking consent at any time, when REAM, exceptionally, processes your personal data based on consent;
- Presenting a petition before the National Data Protection Authority.

There are legal circumstances that may not authorize the exercise of certain rights set forth above, or when the provision of information may reveal any REAM business secret. However, REAM will comply with your requests to the greatest extent possible.

You may exercise such rights by contacting the Officer in Charge through e-mail privacidade@ream.com.br. As a condition for exercising the rights set forth herein, we will request proof of your legitimacy and your identity.

8. PERSONAL DATA PROTECTION AND SECURITY

Personal data will be processed exclusively in accordance with the terms described in this Privacy Policy and in accordance with the principles of transparency, necessity, minimal processing and legality provided for in applicable data protection and privacy legislation.

Personal data can be processed in print or automatic electronic formats and through post, e-mail, telephone, fax and any other electronic channel.

REAM uses appropriate technical and organizational measures to protect your personal data against unauthorized or illegal treatment and against accidental loss, destruction or damage. Your personal data is



securely stored on protected equipment. Only a limited number of people will have access to such equipment and only individuals with legitimate reasons will have access to their personal data.

9. QUESTIONS ABOUT THIS PRIVACY POLICY

If you have any questions about this Privacy Policy or about the way REAM treats your personal data, just contact the Officer in Charge through the e-mail privacidade@ream.com.br.

10. CHANGES RELATED TO THIS PRIVACY POLICY.

REAM reserves the right to change this Privacy Policy at any time by publishing the updated version on the Company's website. In case of material changes to the Privacy Policy, you will receive a notice in this regard..

